

Services: Training and Mentoring



inContact offers a comprehensive program of training courses that addresses all levels within your organisation and every stage of the knowledge management process.



knowledge team to ensure it competently administers, updates and expands the system. We can continue to work with users (both internal and external) to gather valuable feedback and insight Management, business and IT can also call on us to ensure their ongoing requirements are met.

Maintaining an active relationship with inContact benefits your business as you always have the capabilities you require.

Advantages of getting inContact

- Skills transfer to internal resources
- ROI on technology investment
- Specialist resources on call
- Ongoing presence in your environment allows inContact to add more value thru other services

Total Technology Transfer

Our hands-on approach to strategy, design and implementation means that no one is more suited to providing practical training and mentoring. Our aim is a totally technology transfer such that your organisation can be self-sufficient. We also welcome the opportunity to form ongoing relationship should your business model require this.

stakeholders, through class room style product training, to comprehensive on-site training in our complete methodology for designing, building and maintaining knowledge Infrastructures.

Training

Training Services range from half-day workshops that introduce knowledge management concepts to key

Mentoring/Coaching

Once the initial consulting, implementation or training engagement has been completed, inContact can still provide your organisation with valuable assistance.

These early stages are critical to the long-term success of any initiative, not just a knowledge management project. InContact can guide your internal

For more information, please get inContact on:

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